Wi-Fi Service Accounts

Service Delivery & Support

From late Term 3 2014 all NSW Public Schools will have access to a *Wi-Fi Service Account* to simplify connecting school-owned devices to the school wireless network.

Background

NSW Public Schools are purchasing tablets and other Wi-Fi only devices for use in the classroom. It is understood that these devices are shared between students and staff for teaching and learning activities.

The Department's Wi-Fi network requires a username and password to connect. As these devices may be shared it's not ideal to store a staff or student username and password in these devices.

To assist schools to connect these devices securely to the Wi-Fi network, a school Wi-Fi Service Account has been created for each school that can be used for devices of this type.

What's a Wi-Fi Service Account?

The account consists of a username and password, unique to each school that can be stored in shared devices to connect to the school's Wi-Fi network.

The Wi-Fi service account can be used on multiple school owned devices but **not** on student or staff personal devices (BYOD).

Internet Access

The Wi-Fi Service Account is different to a student or staff account. The Wi-Fi Service Account will only allow the connection of a device to the school Wi-Fi network.

Students and staff should use their personal DEC username and password to access the DEC Portal and Internet.

Details

The username and passsword for the Wi-Fi Service Account will be sent to each school in two separate emails.

The school's account username will sent to the school's generic email address.

The school's account password will be sent to the school Principal.

Password Management

While the functionality of the Wi-Fi Service Account is limited, it does provide access to the Department's network. Details of the Wi-Fi service account should not be publicly distributed.

Passwords for this service account can only be changed by logging a request with the ICT Service Desk.

Accountability

School Principals are responsible for the management and distribution of the Wi-Fi Service Account username and password.

Note: Any *Special Purpose* accounts previously created for schools to join devices to the school Wi-Fi network will be de-activated progressively during Term 4. Schools will be contacted individually with respect to these accounts.

Further information:

Service Delivery & Support
ICT Service Desk

1800 DET ITD / 1800 338 483

https://detwww.det.nsw.edu.au/it/index.htm

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